

A NOTE ABOUT UNITEDHEALTHCARE UCARD PAYMENTS

March 15, 2023

MANY OF OUR CUSTOMERS HAVE RECEIVED THE UCARDS FROM UNITEDHEALTHCARE, WHICH IS THE NEW MEDICARE ID CARD AND GIVES ACCESS FOR MANY MORE BENEFITS. ON THEIR WEBSITE, ONE BENEFIT LISTED FOR THE UCARD IS TO HAVE THE ABILITY TO PAY ELIGIBLE UTILITIES. WE HAVE CONTACTED UNITED HEALTHCARE FOR INSTRUCTIONS ON HOW YOU CAN USE THIS BENEFIT.

THE UNITEDHEALTHCARE UCARD CANNOT BE USED IN THE FOLLOWING WAYS:

1. CANNOT BE SWIPED OR ENTERED IN THE OFFICE.
2. CANNOT BE USED IN OUR PHONE PAYMENT SYSTEM OR ONLINE PAYMENT PROGRAM.

TO GAIN ACCESS TO YOUR UNITED HEALTHCARE BENEFIT OF PAYING UTILITIES, YOU MUST REGISTER THROUGH THE UCARD HUB WEBSITE OR MOBILE APP:

REGISTERING YOUR UCARD-INFORMATION FOR WEBSITE:

<https://www.uhc.com/member-resources/health-care-tools/unitedhealthcare>

REGISTERING YOUR UCARD-INFORMATION FOR MOBILE APP:

<https://www.uhc.com/member-resources/health-care-tools/unitedhealthcare-app>

PAYMENTS MADE FOR UTILITIES USING YOUR UCARD BENEFITS MAY TAKE SEVERAL BUSINESS DAYS TO BE RECEIVED BY RWUD. PLEASE ALLOW UP TO 2 WEEKS FOR US TO RECEIVE PAYMENT MADE USING UCARD BENEFITS. MEMBERS REMAIN RESPONSIBLE FOR THEIR BILLS.

FOR MORE INSTRUCTION AND INFORMATION ON YOUR UNITED HEALTHCARE UCARD BENEFITS, WE ENCOURAGE YOU TO CONTACT THEM DIRECTLY AT 1-800-607-2877.