



5935 East Andrew Johnson Highway
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Proposed Amendment(s) to "Rules and Regulations":

Amendment # 1

DISCONTINUANCE OF SERVICE (Reconnection Charge)

Existing Policy

"The customer shall pay all costs for the discontinuance of service and any reconnection. The charges for these services are as established by the Board from time to time.

For the convenience of the Customer, District personnel will be permitted to collect the amount of the outstanding bill plus the disconnect service call charge when they arrive at the customer's premises to discontinue service."

Proposed Policy

"The customer shall pay all costs for the discontinuance of service and any reconnection. The charges for these services are as established by the Board from time to time. Currently, the items required by the Customer to re-establish service are as follows:

- a) Any outstanding (old) bill(s)*
- b) Current bill(s)*
- c) Any late charge(s) and/or penalty(s)*
- d) Reconnection fee (\$15.00)*

Note: Reconnection fee shall be automatically added to all delinquent accounts at 9:00 AM on the day of cut-offs.

All items shown above shall be paid in full during normal business hours prior to any restoration of service(s) and will be restored in accordance with the **Discontinuance of Service Policy (Reconnection Days)** adopted on March 25, 2009."

Date of Approval: October 27, 2009.

Effective Date: October 28, 2009.

Russellville-Whitesburg Utility District Board of Commissioners

Chairman, Sammie Taylor

Sammie Taylor

Secretary, Earl Brewer

Earl Brewer

Commissioner, Clifford Lamb

Clifford Lamb

Notary name and seal: *Judy R Rosenbalm*

My seal expires: 10-26-11

